

WHAT TIME DOES THIS SERVICE DEPART?

On Arrival Day

The shared transfer service runs from San Francisco International Airport (SFO) only. The service departs the airport at 11:00, 14:00 and 17:00 on Sunday 7th July.

On Departure Day

The shared transfer service for departures runs to San Francisco International Airport (SFO) only. The service departs the college at 07:00 and 12:00 on Saturday 20th July.

The approximate journey time to/from the college campus is 40 minutes.

WHAT SHOULD I DO WHEN I ARRIVE?

The airport transfer service departs from International Terminal 1, if you land in any of the other terminals you will need to use the free Airtrain, more information can be found [here](#).

If your flight arrives **before 09:00**, please wait in Terminal 1 arrivals hall until a member of the Immerse team arrives to meet you. Please do not leave this terminal.

If your flight arrives **after 09:00**, a member of the Immerse team will be ready to meet in Terminal 1 arrivals hall (once you have gone through security and baggage reclaim) as outlined below. They will be wearing a blue 'Immerse Education' top and a white lanyard.

Please note, Immerse staff will only be at the meeting point from 09:30am.

The meeting point is in the International Terminal on Level 2. See map below.

WHO DO I CONTACT IN CASE OF ANY ISSUES?

You can call the College Manager who is on hand throughout the day, their contact information will be provided by email one week before your programme start date.

Please reach out to them if you have any issues, it's also important that you keep them updated if your flight is delayed.

AIRLINE RELEASE AND UNACCOMPANIED MINOR SERVICE

If your airline is required to 'release' you into our guardianship, please contact us for the details of the chaperone. In addition, we would advise that all participants travel with a Parental Letter of Consent form, which can be downloaded via [this link](#).

INTERNATIONAL TERMINAL

Meeting point: Level 2, Exit Door 2 (Next to TripTel Mobile Services)

International Terminal

2nd Floor

