

WHAT TIME DOES THIS SERVICE DEPART ?

On Arrival Day

The shared transfer service runs from Toronto Pearson International Airport (YYZ) only. The service departs the airport at 11:00, 14:00 and 17:00 on Sunday 7th July.

On Departure Day

The shared transfer service for departures runs to Toronto Pearson International Airport (YYZ) only. The service departs the college at 07:00 and 12:00 on Saturday 20th July.

The approximate journey time to/from the college campus is 40 minutes.

WHAT SHOULD I DO WHEN I ARRIVE ?

If your flight arrives **before 09:00**, please wait in the arrivals hall once you have passed through customs and baggage reclaim until a member of the Immerse team arrives to meet you. Please do not leave the terminal.

If your flight arrives **after 09:00**, a member of the Immerse team will be ready to meet you in the arrivals hall (once you have gone through customs and baggage reclaim) as outlined below. They will be wearing a blue 'Immerse Education' top and a white lanyard.

Please note, Immerse staff will only be at the meeting point from 09:30.

Meeting Point: Terminal 1 is on Level 1 at the Welcome Center.

Meeting Point: Terminal 3 is on Level 1 at the Information Point.

WHO DO I CONTACT IN CASE OF ANY ISSUES ?

You can call the College Manager who is on hand throughout the day, their contact information will be provided by email one week before your programme start date.

Please reach out to them if you have any issues, it's also important that you keep them updated if your flight is delayed.

AIRLINE RELEASE AND UNACCOMPANIED MINOR SERVICE

If your airline is required to 'release' you into our guardianship, please contact us for the details of the chaperone. In addition, we would advise that all participants travel with a Parental Letter of Consent form, which can be downloaded via [this link](#).

TERMINAL 1

Meeting point: Level 1, next to the Welcome Center



TERMINAL 3

Meeting point: Level 1 next to Information Desk



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